

## **DRIVER**

### **Main requirements for driver and vehicle during passenger transportation**

#### **Vehicle**

- must be technically right and have a regular mark on the technical inspection
- should not have visible external damage
- must be clean and meet sanitary requirements
- must have for each seat a serviceable and equipped seatbelt
- must be equipped with a fire extinguisher, first aid kit, spare wheel and a set of necessary tools and spare parts

#### **The driver**

- needs to have a complete package of documents necessary for carrying out the transportation - a license, a patent, an insurance policy and any other documents relevant for the local context
- is forbidden to drive vehicle in a state of intoxication (alcoholic, narcotic or otherwise), under the influence of medications that worsen the reaction and attention, in a painful or tired state endangering the safety of traffic
- is forbidden to use a phone while driving that is not equipped with a technical device that allows you to talk without using your hands (hands-free equipment)
- strictly follows the traffic rules: does not exceed speed limits, avoids stopping and parking in places prohibited by traffic rules or endangering the life and health of passengers
- is forbidden to handover vehicle control to other persons
- is forbidden to transport flammable, explosive, poisonous, corrosive and fetid substances, things (objects) that pollute passengers' clothes
- is forbidden to refuel vehicle while passengers in the cabin
- is forbidden to transport luggage together with passengers in the cabin of the vehicle
- is prohibited to smoke while driving and in close proximity to passengers
- is forbidden to use scolding and obscene language in the presence of passengers
- is forbidden to pick up strangers without the permission of a guide or tour-leader
- is necessary to ensure the delivery of vehicles to the site 15 minutes before the time indicated by the Customer
- is necessary to have in the vehicle a package of paper napkins and disposable packages for garbage. Update garbage bags as they become full.
- is forbidden to throw garbage in unintended places, throw something out of the window while driving
- is forbidden to spit out the window while driving
- needs to have a neat appearance. It is not allowed to wear slippers
- is forbidden to wash vehicle in unauthorized places and closer than 30 meters from natural water sources and reservoirs
- is forbidden to pass and stop vehicle in places not intended for this purpose
- needs to assist the company's personnel in customer service - organizing picnics, distributing luggage, assisting in boarding/disembarking passengers