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| **RISK MANAGEMENT IN TOURISM SECTOR**  **WORKSHOP AGENDA**  **Date:                                                      June 28 – July 1**  **Venue՝                                                Yerevan № 6 state handicraft college**  **Address      Yerevan, Beknazaryan St., 5 (Yerevan №185 main school building)** | |
| **Day 1, June 28 2022** | |
| **10:00** | **Departure from Yerevan** |
| 11:00 - 11:30 | Registration of participants, coffee break |
| 11:30 - 11:45 | Opening speech, presentation of participants  Yulia Stakyan  Private Sector Development and Technical Vocational Education and Training South Caucasus GIZ, programme expert |
| 11:45 - 13:00 | **Food safety in hotels** Practical group work  Ashot Ohanyan |
| 13:00 - 14:00 | Lunch |
| 14:00 - 15:20 | **Sanitary requirements for food storage, transportation, preparation and delivery.** Practical work in groups**.** Ashot Ohanyan |
| 15:20 - 15:40 | Coffee Break |
| 15:40 - 17:45 | **Kitchen space and equipment requirements.** Practical work in groups.  Ashot Ohanyan |
| 17։45 - 18։15 | Q&A, evaluation of first day |
| **Day 2, June 29 2022** | |
| 10:00 - 11։20 | **Safe guest house, hotel and other type of tourist accommodations**  Liana Tadevosyan |
| 11:20 - 11:35 | Coffee Break |
| 11:35 - 13:00 | **Travel. Safety guide for tour guides and tour managers**  Liana Tadevosyan |
| 13:00 - 14:00 | Lunch |
| 14։00 - 15։20 | **Group Work: Case study and preparation**  Liana Tadevosyan |
| 15։20-15։40 | Lunch |
| 15։40-17։45 | **Adventure Tourism**  Liana Tadevosyan |
| 17։45 - 18։15 | Q&A, evaluation of second day |
| **Day 3, June 30 2022** | |
| 10:00 - 11։20 | **Occupational Safety**  Diana Movsesyan |
| 11:20 - 11:35 | Coffee Break |
| 11:35 - 13:00 | **The main principles and regulations of labor relations in the Republic of Armenia :**  Diana Movsesyan |
| 13:00 - 14:00 | Lunch |
| 14։00 - 15։20 | **On the origins of the employment relationship, the grounds for its termination, the rights and responsibilities of the parties.**  Diana Movsesyan |
| 15։20-15։40 | Coffee Break |
| 15։40-17։45 | **Conditions for ensuring the safety and health of workers.**   Diana Movsesyan |
| 17։45 - 18։15 | Q&A, evaluation of third day |
| **Day 4, July 1 2022** | |
| 10:00 - 11։20 | **Disaster risk in Armenia. Types of disasters and risk assessment**  Armine Hayrapetyan |
| 11:20 - 11:35 | Coffee Break |
| 11:35 - 13:00 | **Problems of population protection and tourism**  Armine Hayrapetyan |
| 13:00 - 14:00 | Lunch |
| 14։00 - 15։20 | **The culture of resilience. Making the right rules of conduct and Individual training**  Armine Hayrapetyan |
| 15։20-15։40 | Coffee Break |
| 15։40-16։30 | **Public Awareness and Crisis Management**  Armine Hayrapetyan |
| 16:30 – 17:30 | **Summary of training. Discussion of further steps: Certification:**  Yulia Stakyan |
| 18։00 | **Departure to Regions** |